

Registration for *myBANK-now*



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Welcome to myBANK-now

Registration in just a few steps

Follow these instructions to register for your personal myBANK-now account in just a few steps.

You can register on a computer or on your smartphone; it takes between 5 and 10 minutes.

You will need:

- Your invitation email with your user ID
- A smartphone with internet access and the ability to receive text messages
- Access to the Apple App Store or Google Play Store

Tip

Have your smartphone to hand throughout the registration process.



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> Step 1: Start registration

1. Open your personal invitation email.
2. Click on **“Register now”**.
3. Check whether your user ID is pre-filled.
4. Accept the privacy policy and terms and conditions of registration.
5. Click on **“Continue to email code”**.

You will automatically receive a confirmation code by email.

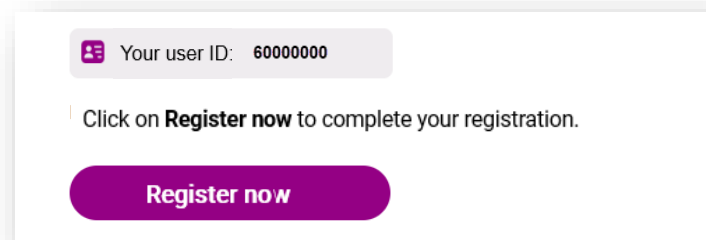
Good to know

If your User ID is not pre-filled, you will find it in your invitation email.

Screenshot

Invitation email

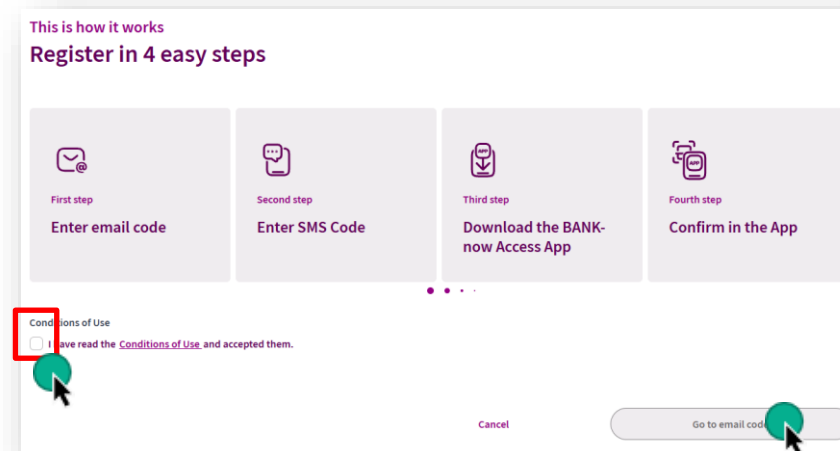
Registration page with privacy policy



Your user ID: 60000000

Click on **Register now** to complete your registration.

Register now



This is how it works
Register in 4 easy steps

- First step: Enter email code
- Second step: Enter SMS Code
- Third step: Download the BANK-now Access App
- Fourth step: Confirm in the App

Conditions of Use
☐ I have read the [Conditions of Use](#) and accepted them.

Cancel **Go to email code**

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> Step 2: Confirm using codes received via email and text message

To confirm your identity, you will receive a code via **email** and **text message** in turn.

Email code

1. Open the email containing the confirmation code.
2. Enter the code.
3. Click on “**Continue to text message code**”.

Text message code

1. Open the text message containing the confirmation code.
2. Enter the code.
3. Click on “**Continue to app download**”.

Lhr E-Mail-Code / Votre code e-mail / Il suo codice e-mail

YFagcLAv

Freundliche Grüsse / Meilleures salutations / Cordiali saluti

Enter email code

We have sent you a verification code per email. Please, open your inbox.

E-Mail Code

YFagcLAv

Cancel To the SMS Code

Add SMS Code

For secure registration, we have sent you another code via SMS to the mobile number you provided.

SMS Code

074038

Cancel To app download

If you haven't received the security code or if you accidentally deleted it, use this button to order a new one.

Request new SMS Code

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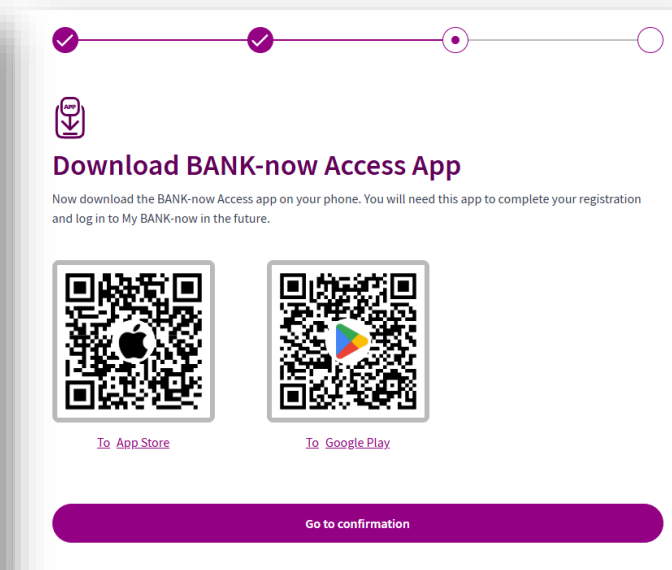
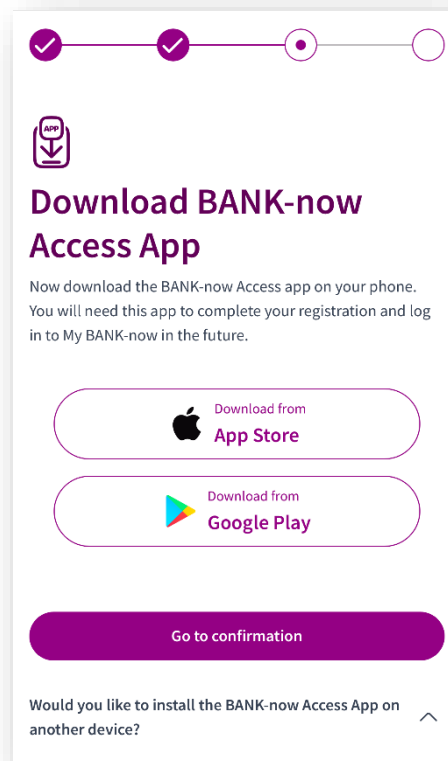
Step 3: Install the BANK-now Access app

Install the **BANK-now Access app** on your smartphone.

1. Scan the QR code or tap the link to the App Store or Google Play Store.
2. Download the **BANK-now Access app**.
3. Open the app once it has been installed.

Good to know

Do not close the browser. You'll need it for the next steps.



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> Step 4: Set up the Access app

Set up the **BANK-now Access app** on your smartphone.

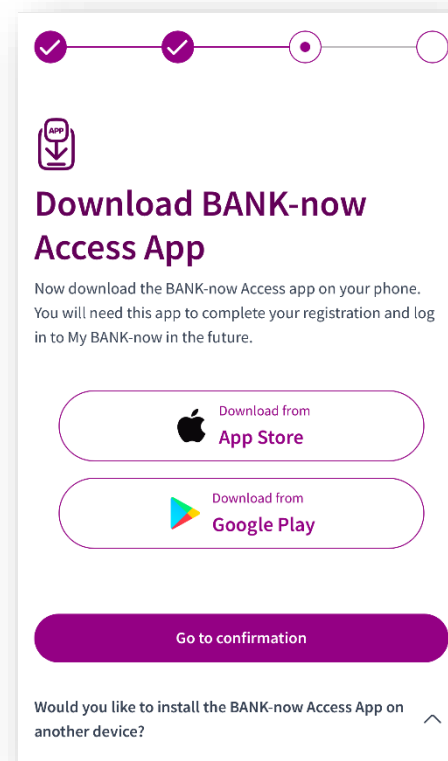
1. Open the **BANK-now Access app**.
2. Follow the instructions in the app.
3. Set up the security features on your smartphone (e.g. PIN, fingerprint or Face ID) when prompted to do so.
4. **Important:** Once you have completed the setup, return to your browser. Once the **BANK-now Access app** has been set up, return to your browser and click on **“Continue to confirmation”** to continue with the registration.

Good to know

- The Access app is now set up. You will then continue with the registration process for **myBANK-now** in your browser.
- The setup may vary slightly depending on the smartphone.

Screenshot:

Setting up the Access app
Final screen of the setup



Example: Mobile devices

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> Step 5: Link your smartphone to your account

Once you have set up the Access app, link your smartphone to your myBANK-now account.

Registration on a computer

1. Open the **BANK-now Access app**.
2. Tap **Scan QR code**.
3. Scan the QR code on your screen.
4. Once the link has been successfully established, you will be redirected back to your browser, where registration with myBANK-now will continue automatically.

Registration on a smartphone

1. Tap **Open BANK-now Access app**.
2. Confirm that you wish to switch to the app.
3. The link is created automatically.
4. Once the link has been successfully established, you will be redirected back to your browser, where registration with myBANK-now will continue automatically.

Good to know

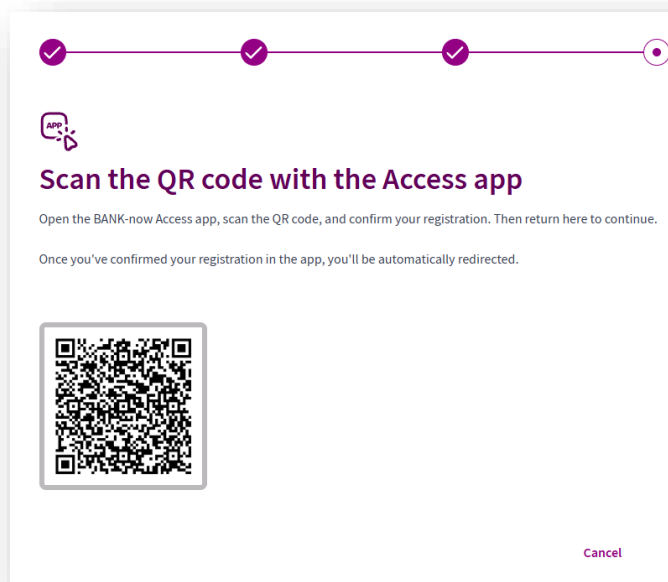
Linking only takes a few seconds. You will then be automatically redirected back to your browser, where you can complete the registration.

Screenshot

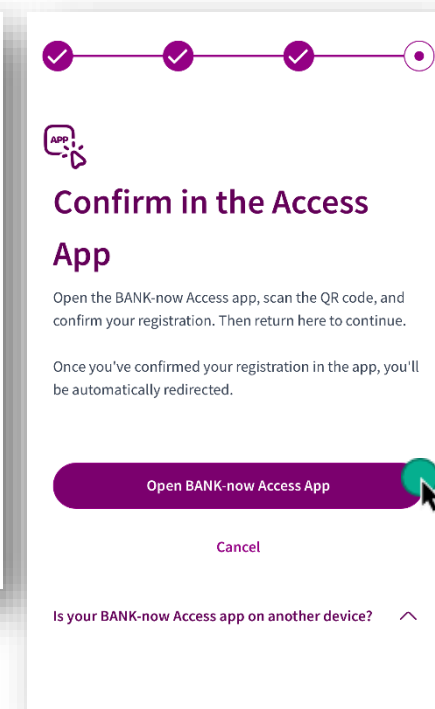
Desktop version (QR code)

Mobile version ("Open BANK-now Access app" button)

Computer



Smartphone



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> Step 6: Registration complete

Your smartphone is now linked to your myBANK-now account.

You can now log in securely to myBANK-now and confirm transactions using the BANK-now Access app.

You will also receive a confirmation email to confirm that your registration has been successful.

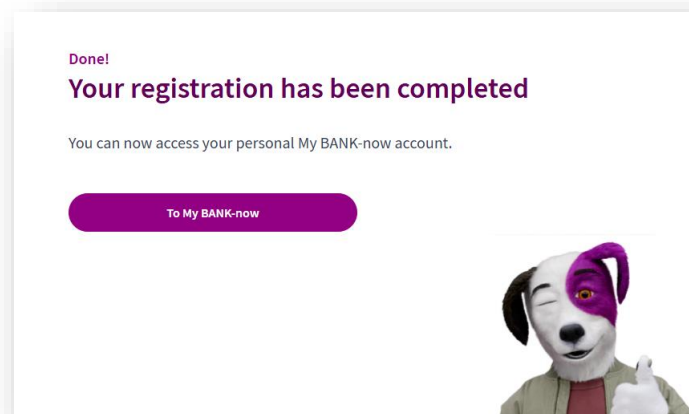
Your registration is complete.

Screenshot

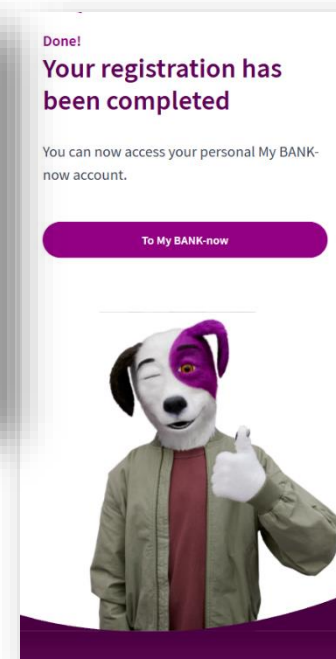
“Registration successful” confirmation page

Optional: Confirmation email

Computer



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And that's it!



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