

Log in to
myBANK-now



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now

Login instructions

Follow these instructions to log in securely to **myBANK-now**.

You always log in via your browser at **my.bank-now.ch**.

To log in, you will also need the **BANK-now Access app** on your smartphone. This app is designed solely to scan the QR code displayed and to securely confirm your access.

Tip

Have your smartphone to hand before you start logging in.

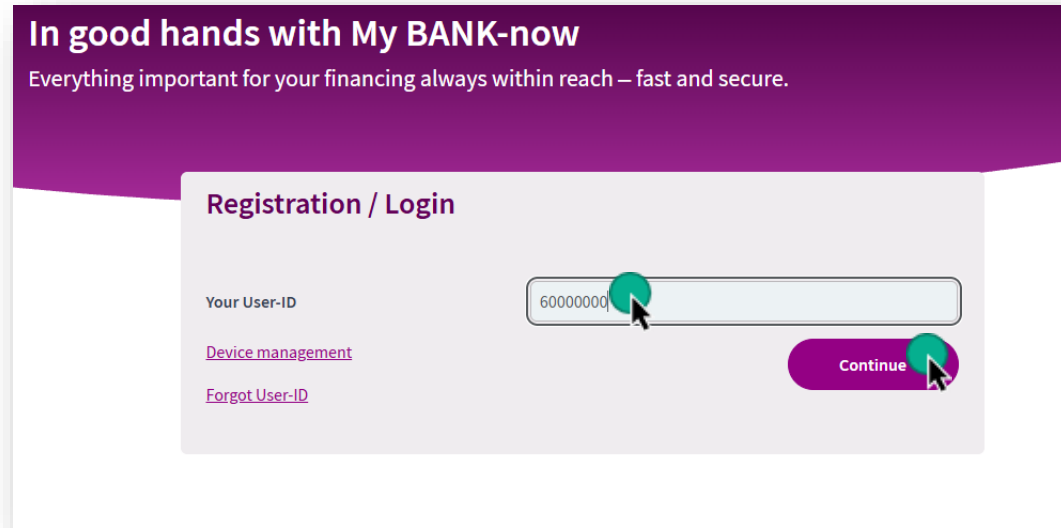
The logo consists of a purple speech bubble with a white outline. Inside the bubble, the word "BANK" is written in white uppercase letters, and the word "now" is written in yellow lowercase letters below it.

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Step 1: Log in

1. Open the **myBANK-now** login page.
2. Enter your user ID.
3. Click on “**Next**”.
4. Enter your password.
5. Click on “**Log in**”.

The login is then confirmed using the BANK-now Access app.



The screenshot shows the 'Registration / Login' page of the myBANK-now interface. At the top, a purple banner contains the text 'In good hands with My BANK-now' and 'Everything important for your financing always within reach – fast and secure.' Below this, the 'Registration / Login' section features a text input field for 'Your User-ID' containing the number '60000000'. To the left of the input field are two links: 'Device management' and 'Forgot User-ID'. To the right of the input field is a purple 'Continue' button. A green circular cursor is positioned over the 'Continue' button.

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> Step 2: Confirm login

The confirmation process varies depending on whether you log in on a computer or on your smartphone.

Login on computer

1. Open the **BANK-now Access app**.
2. Scan the QR code using the app.
3. Confirm the login.

Login on smartphone

1. Tap **Open BANK-now Access app**.
2. Confirm that you wish to switch to the app.
3. Confirm the login.

Good to know

Once you have confirmed, you will be automatically logged in to myBANK-now.

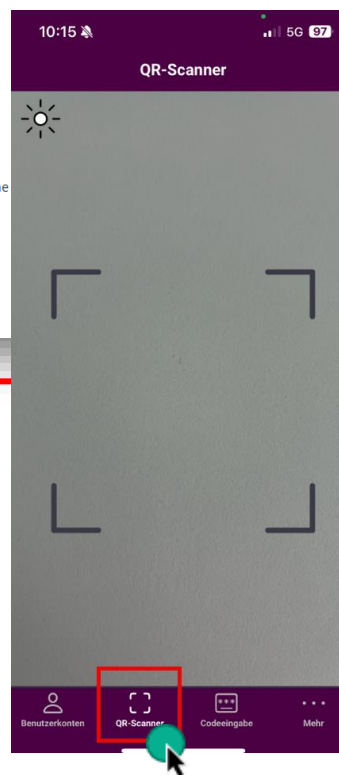
Computer

Scan the QR Code with the BANK-now Access App

Open the BANK-now Access app, scan the QR code and confirm your login.



If scanning is not possible, click the



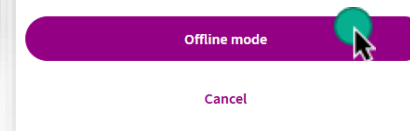
Smartphone

Scan the QR Code with the BANK-now Access App

Open the BANK-now Access app, scan the QR code and confirm your login.



If scanning is not possible, click the following button to open the BANK-now Access App.



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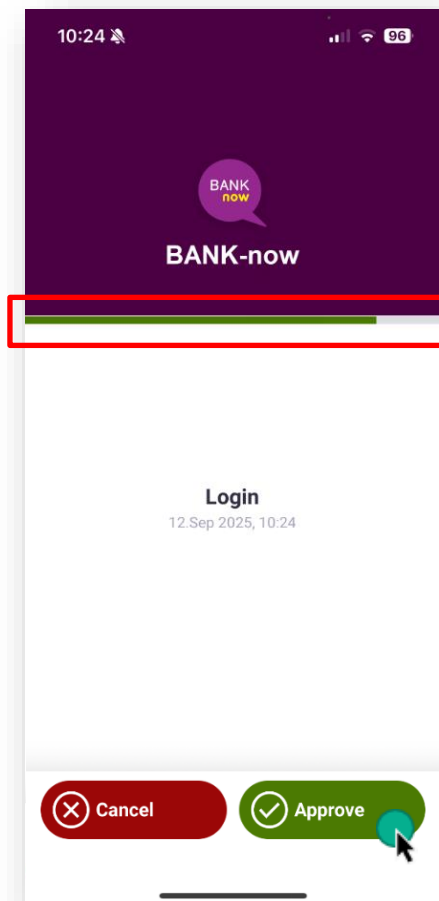
Successfully logged in

Once you have scanned the QR code or been redirected to the BANK-now Access app, the app will automatically display the login attempt.

You can only log in to the myBANK-now portal after clicking the “**Accept**” button.

The time remaining to confirm your login is shown by the green bar, which is gradually decreasing.

Once confirmation has been successfully completed, you can close the BANK-now Access app and return to your browser. You will be **automatically** redirected to the myBANK-now portal in your browser.



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Common mistakes (FAQ)

The BANK-now Access app won't open.

Check that the app is installed on your smartphone and is up to date.

The QR code cannot be scanned.

Open the Access app and try again. Ensure that the QR code is fully visible.

I've forgotten my password.

Use the “**Forgotten password**” function on the login page.

I have a new smartphone.

Register your new device in accordance with the registration instructions.

The login has been rejected.

Check your details and confirm your login again in the Access app.



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And that's it!



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